

DATA ALLOWANCE POLICY – NEW BROADBAND PLANS



Data Allowance Policy – New Broadband Plans

Our goal is to give each of our customers the fastest service at the lowest price. To ensure that all WildBlue customers have equitable access to the network and that heavy usage by a small number of customers does not negatively impact the network performance for all customers, the WildBlue service utilizes a data allowance Policy (the “Policy”). This policy explains what happens when you use the maximum amount of data included in your plan. WildBlue Internet access is not guaranteed and is subject to this Policy.

We have several New Broadband plans available, each of which has a different monthly data allowance. We measure your data usage on a monthly basis and reset it to zero on the same day each month. Starting on the first day of your monthly measurement period, all uploaded and downloaded data transmitted using your WildBlue account counts toward your data allowance. Your monthly measurement period is based on the day of the month that your account was first activated. You can view your data usage compared with your monthly data allowance at <http://farmerstelecom.ruralportal.net>, <http://ftitel.ruralportal.net>, or <http://fone.ruralportal.net> (choose the link that corresponds with the username on your account).

If your data usage reaches 100% or more of your monthly data allowance, we will alert you of this fact. If at any time your data usage exceeds the data allowance, WildBlue may severely slow, restrict, and/or suspend your service, or certain uses of your service, until the end of your monthly measurement period. WildBlue may offer you the option of purchasing additional increments of data to use during the remainder of your measurement period. At the end of each monthly measurement period, your data usage resets to zero. Any unused data or additional purchased increments of data do not carry over to the next month.

The table below shows the data allowance for each data plan.

New Broadband Plans

	Plan 1	Plan 2	Plan 3
Data Allowance (GB) [1]	10	15	25

¹The data allowance is the volume of data that can be uploaded and downloaded during your measurement period.

²If you are a Recovery Act Program subscriber, your data allowance shall be as stated in the Recovery Act Addendum to your Customer Agreement.

This Policy contains important information about your use of the WildBlue service and your relationship with WildBlue. If you do not agree with this Policy, you are not permitted to use the WildBlue service and must terminate your account immediately, subject to the terms of your Customer Agreement. For additional information about permitted uses of the WildBlue service see our Acceptable Use Policy at <http://www.wildblue.com/legal/acceptable-use-policy/>. For information about our network management practices please see our Network Management Policy at <http://www.wildblue.com/legal/network-management-policy/>.

WildBlue may revise this Policy from time to time upon notice by posting a new version of this document on wildblue.com, wildblue.net or any successor URL(s). All revised copies of the Policy are effective immediately upon posting. Questions regarding this Policy can be directed to WildBlue via legal@wildblue.net.

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